



CRIME STOPPERS ATLANTA

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Frequently Asked Questions

Will Crime Stoppers Atlanta and/or TipSoft be able to access my personal information?

No! - Tipsters can feel secure in their safety and anonymity using this powerful new tool.

How does the app work?

The new mobile application augments the existing Crime Stoppers tools that allow the public to submit anonymous tips via phone, web and SMS text. Members of the public can attach images and video to tips. The app also makes it possible to establish an anonymous, ongoing, two-way dialogue and real-time chat with the receiving agency.

Do I have to pay for the app?

No! -There is no cost to the public to use this application.

Where can I Download the app?

To download the TipSoft application, visit CrimeStoppersAtlanta.com or visit the Android Market Place or iTunes App Store.

Can images and/or videos be submitted along with the tip?

Yes! – You can submit images and videos. They can even be geo-tagged.

Can you have multiple active tips working?

YES! - The tipster can simultaneously work multiple open tips while keeping the dialogue for each one seamlessly separated on their mobile device. Each tip is also recorded as a new record, avoiding any confusion.

Is the app available for Blackberry devices?

Unfortunately the app is currently not available for Blackberry devices. We will keep you updated about when the app will become available.

Can anyone access my information?

No! - the tips and 2-way dialogue may not be viewed without logging into the app, thereby keeping others from inadvertently seeing your communications with law enforcement or seeing a reply from the agency received in the clear, such as can happen with SMS tips.

How will I know if I am eligible for a reward?

A Crime Stoppers operator will contact you about the status of your tip and whether you are eligible for a reward.